

Roll No.

Total No. of Pages :02

Total No. of Questions : 09

B.Sc.(HMCT) (Sem.-2)

HOUSEKEEPING-II

Subject Code :BSHM-204

M.Code : 12080

Date of Examination : 08-07-22

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTION TO CANDIDATES :

1. **SECTION-A** is **COMPULSORY** consisting of **TEN** questions carrying **TWO** marks each.
2. **SECTION-B** contains **FIVE** questions carrying **FIVE** marks each and students have to attempt any **FOUR** questions.
3. **SECTION-C** contains **THREE** questions carrying **TEN** marks each and students have to attempt any **TWO** questions.

SECTION-A

1. Describe in brief :

- a) Dungarees
- b) Crinkle Sheet
- c) Grand Master Key
- d) Frequency Schedule
- e) Tarnish
- f) Linen Par
- g) Second Service
- h) Spring Cleaning
- i) Inspection Checklist
- j) Abrasives

SECTION-B

2. How is linen issued for guestroom and F and B Department?
3. How are Public Restroom cleaned?
4. List the general duties and responsibilities of housekeeping supervisors.
5. Discuss the cleaning and polishing procedures of copper and brass.
6. Draw the layout of a uniform room in a five star hotel.

SECTION-C

7. Define 'PAR'. What are the various factors which an Executive housekeeper should keep in mind while establishing par for linen?
8. Explain the different types of keys used in hotels.
9. What is the order of cleaning a checkout room that a room attendant should follow?

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.