

Roll No.

Total No. of Pages : 02

Total No. of Questions : 09

B.Sc.(HMCT)(Sem.-2)
COMMUNICATION – II
Subject Code : BSHM-206
M.Code : 12082
Date of Examination : 13-07-22

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
2. SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

SECTION-A

1) Write short notes on :

- a. Active Listening
- b. Chronemics
- c. Decoding
- d. Feedback
- e. Haptics
- f. Artifact
- g. Communication
- h. Empathetic Listening
- i. Gangplank
- j. Informal Communication Systems

SECTION-B

- 2) What are the barriers to communication?
- 3) What are the guidelines for effective listening?
- 4) Explain the essential qualities of a good speaker.
- 5) Write a short note on Protemies.
- 6) Describe the importance of non-verbal communication.

SECTION-C

- 7) Write an essay on business communication.
- 8) How is paralanguage important in communication?
- 9) Describe listening computerization and note taking.

NOTE : Disclosure of identity by writing mobile number or making passing request on any page of Answer sheet will lead to UMC case against the Student.