

Roll No.

Total No. of Pages : 02

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MBA/MBA(IB) (Sem.-2)
HUMAN RESOURCE MANAGEMENT

Subject Code : MBA-204-18

M.Code : 76156

Date of Examination : 20-11-2025

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. **SECTION-A** contains **EIGHT** questions carrying **TWO** marks each and students has to attempt **ALL** questions.
2. **SECTION-B** consists of **FOUR** Subsections : Units-I, II, III & IV. Each Subsection contains **TWO** questions each carrying **EIGHT** marks each and student has to attempt any **ONE** question from each Subsection.
3. **SECTION-C** is **COMPULSORY** and consist of **ONE** Case Study carrying **TWELVE** marks.

SECTION-A

1. **Write briefly :**
 - a) Define human resource planning.
 - b) Define participative management.
 - c) What is selection?
 - d) Define performance appraisal.
 - e) Define Quality of work life.
 - f) What compensation management?
 - g) Define job analysis
 - h) What are approaches of Industrial relations?

SECTION-B

UNIT-I

2. Define Human resource management. Explain the nature and scope of HRM in detail.
3. What do you mean by human resource planning? Explain the factors affecting human resource planning.

UNIT-II

4. Define recruitment & discuss various methods of recruitment with their advantages & disadvantages.
5. Explain the concept of career, career planning and career development. Also elaborate the factors affecting career choices.

UNIT-III

6. What do mean by quality circle. Explain its structure and role of management in implementing quality circles.
7. Define performance appraisal and its process. What are the issues faced by management in performance appraisal/

UNIT-IV

8. What do you mean by industrial relations? Explain the concerns of union, government and management in managing industrial relations.
9. Write a detailed note on human resource management practices in India.

SECTION-C

10. **Read the following case and answer the questions:**

Zenith Textiles recently faced high employee turnover. An internal review revealed that many employees were dissatisfied with the annual performance appraisal process, finding it non-transparent and demotivating. The HR Manager, Ms. Kapoor, is considering revising the appraisal methods and introducing employee welfare initiatives to boost morale and retention.

Answer the following question :

What key improvements should Ms. Kapoor make in the performance appraisal and employee welfare processes to address these issues?

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.